HSE Capital & Estates Digital Transformation Journey





NEIS... a system for everyone CiTA Online Regional Week 18.11.2021

HSE Capital & Estates

Digital Transformation Journey



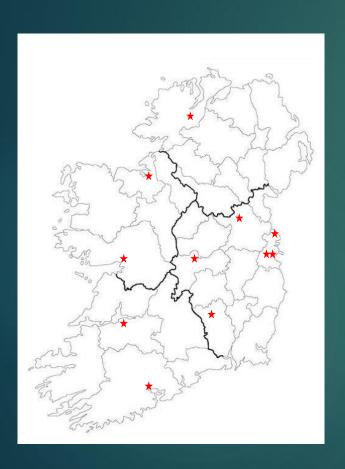
- Introduction
- Key Drivers
- National Estates Information System
- Expected Benefits
- Next Steps...







HSE Capital & Estates



- HSE Established in 2005
- 11 Regional Offices
- Responsible for over 4,000 buildings
 - Acute Hospitals
 - Primary Care Centre's
 - Community Nursing Homes
 - Office Accommodation
 - Laboratories
- Covid-19 Test Centres
- Warehouses
- Vaccination Clinics
- Annual Capital Budget almost €1.4bn in 2021
- Estate Reinstatement Value approx. €14bn

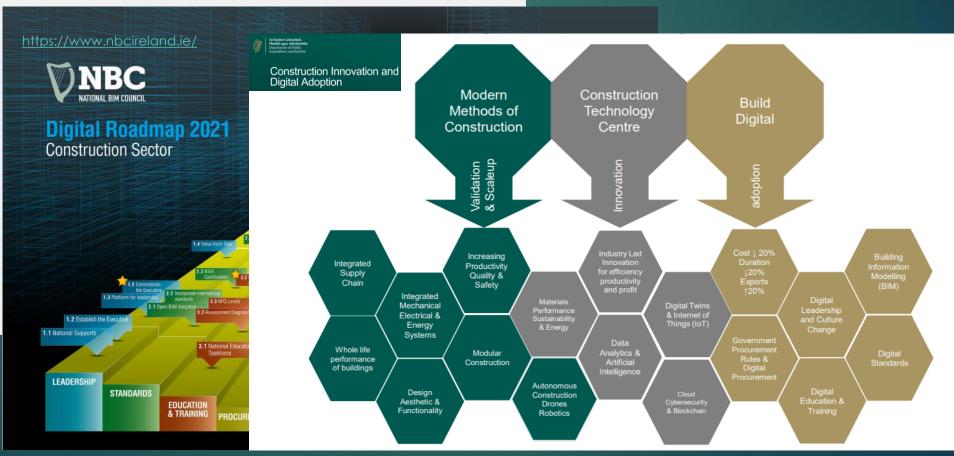


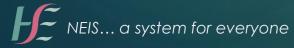
Public Sector Strategy & Roadmaps



Public Service ICT Strategy.

https://ictstrategy.per.gov.ie/





https://www.cita.ie/wp-content/uploads/2020/11/CitA-Presentation-on-Construction-Innovation-and-Digital-Adoption-5th-Nov-2020-1.pdf

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People's Needs Defining Change



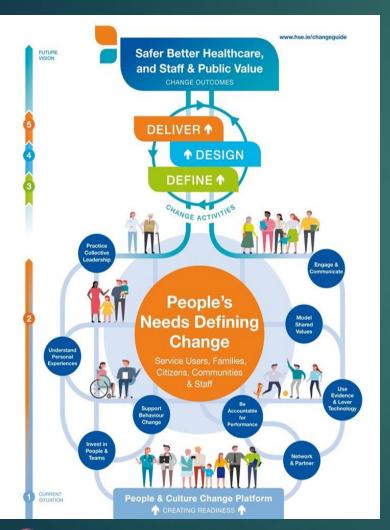


- Local areas operated a paper- based system and utilised outdated technology
- Requirement for a single cloud-based platform to integrate the business & provide one reliable source of information
- Desire to do things in a better way, making use of best available technology



People's Needs Defining Change





- Proactive Collective Leadership
- Engage & Communicate
- Model Shared Values
- Use Evidence & Lever Technologies
- Network & Partner
- Be Accountable for Performance
- Support Behaviour Change
- Invest in People & Teams
- Understand Personal Experiences



Manage the Asset – IBM "TriRiga"



Projects



- Program Management
- Fund Management
- Scope Management
- Cost Management
- Schedule Management
- Resource Management
- Quality Management
- Vendor Engagement
- Procurement

Operations



- Contact Center
- Service Management
- Warranty Management
- Preventive Maintenance
- Facility Assessment
- Security/Key Management
- Inventory Management
- Capital Planning
- Resource Planning

Real Estate



- Portfolio Planning
- Site Selection
- Transaction Management
- Lease Administration
- Lease Accounting
- AR Tenant Tracking
- Payment Processing
- Client Requests

Environmental



- CO₂ Emission Tracking
- Utility Tracking
- Waste Disposal
- Water Consumption
- Green Opportunities Tracking
- LEED/BREEAM Certification
- · Energy Star Integration

Facilities (Space)



- Space Management
- Space Chargeback
- Space Requests
- Strategic Planning
- Move Management
- Reservation Management
- Personnel Provisioning
- CAD Management

TRIRIGA Core Components

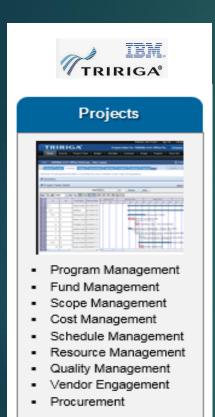
Geographies Locations Organisations Vendors People Specifications Assets Contracts Receiving Invoicing Requests Tasks

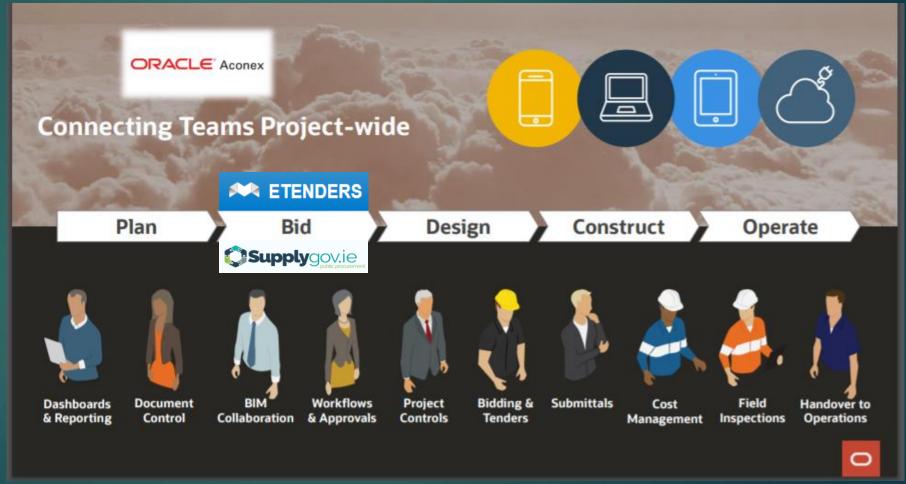
Customer Self Service
News
Graphics
Document Management

Reporting
WPM Metrics
GIS Mapping
GANTT Schedules

Construction Management







Where to start...



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PILLAR 3: COST PLANNING CONTROL AND SUITABILITY ASSESSMENT

PILLAR 4: GUIDANCE NOTES

The standard suite of contracts in the Capital Works Management Framework eleven generic forms (Contract Conditions) that can be used in different situation embarking on a public works project, the Contracting Authority / Employer needs the contract type that is most suitable. It is at this stage, before significant designation are taken, that the type of contract should be selected. This will determine wha

The following table summarises the circumstances in which each of the forms of

Employer Designed Contracts

Public Works Contracts

HSE Capital & Estates Protocols

Technical Requirements & Scope of Services

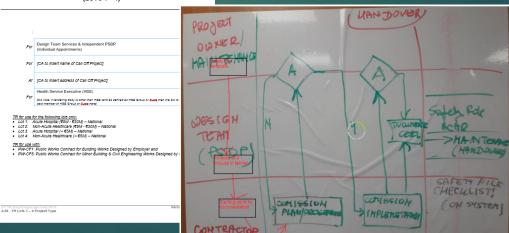
Internal Processes



HBS Health Business Services

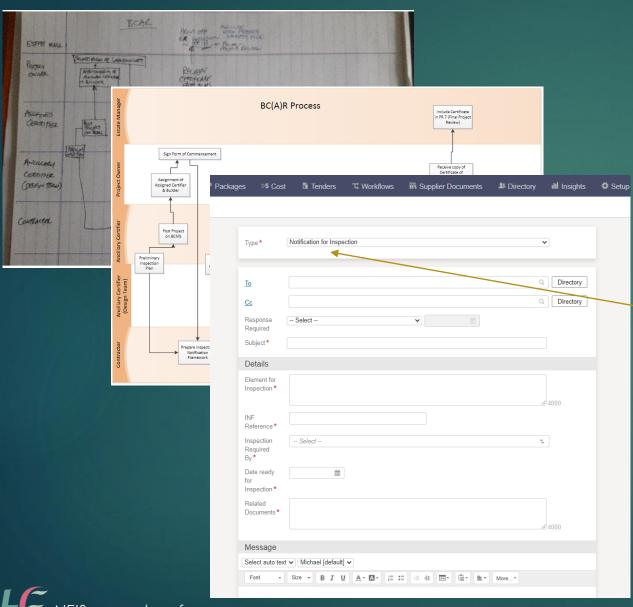
Capital Projects Manual

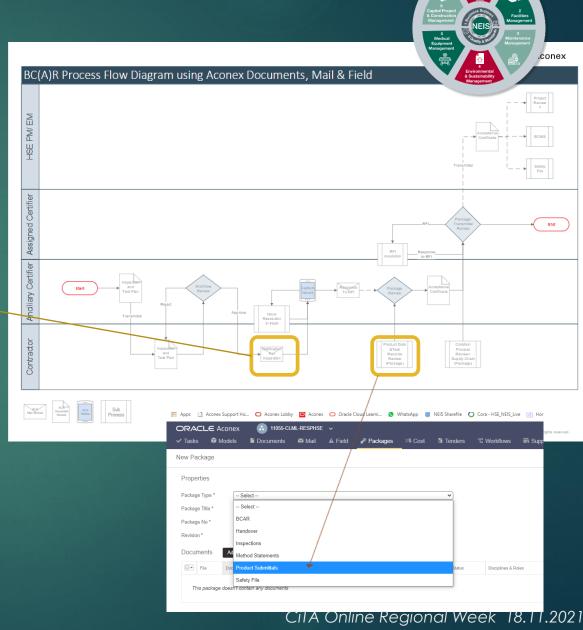
& Approvals Protoco





From process workflows to "Mail Forms" and beyond...

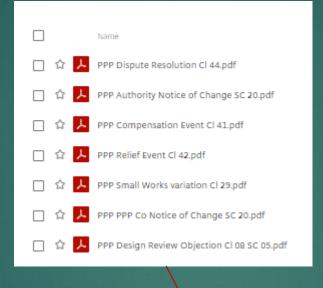




PWCF - 22 Process Flows

Name
PW-CF8 Proposed Instruction 7.4.pdf
PW-CF11 Task Order.pdf
PW-CF7 Proposed Instruction 7.5.pdf
PW-CF7 Contractors Claim 7.7.pdf
PW-CF1 to PW-CF5 Contractors Claim 10.3.pdf
PW-CF6 Contractors Claim 4.8.pdf
PW-CF1 to PW-CF5 Proposed Instruction 10.4.pdf
PW-CF6 Proposed Instruction 4.7.pdf
PW-CF1 to PW-CF5 Meeting Minutes 4.15.2.pdf
PW-CF1 to PW-CF5 Notice of Delay 9.3.pdf
PW-CF1 to PW-CF5 Employers Claim 10.9.pdf
PW-CF6 Employers Claim 4.9.pdf
PW-CF8 Task 4.1.pdf
PW-CF11 Proposed Task Order.pdf
PW-CF7 Task 4.1.pdf
PW-CF1 to PW-CF5 Notice of Employer's Obligations 4.11.pdf
PW-CF1 to PW-CF5 Value Engineering 4.8.pdf
PW-CF1 to PW-CF5 Change order sent as Direction 4.5.2.pdf
PW-CF8 Payment Claim Notice 7.2.pdf
PW-CF1 to PW-CF5 Payment Claim Notice 11.1.pdf
PW-CF11 Payment Claim Notice 6.6.pdf
PW-CF7 Payment Claim Notice 7.2.pdf

PPP – 7 Process Flows



114 Mail Types configured

277 Mail Types configured



Core – 13 Process Flows

Aconex Core CDE-BC(A)R using Aconex Documents, Mail & Field
Aconex Core CDE-Change Order Management
Aconex Core CDE-Design Query
Aconex Core CDE-Request For Information
Aconex Core CDE-Safety File
Budget Change Request
Design Team Submittals
Coods Receive Note Process
Project Stage Reviews Band B
Project Stage Reviews Band C
Project Stage Reviews Band D
Project Status Report

Purchase Order Process

Combination of:

- Mail
- Packages
- Workflows

ORACLE® Aconex

Core Functions

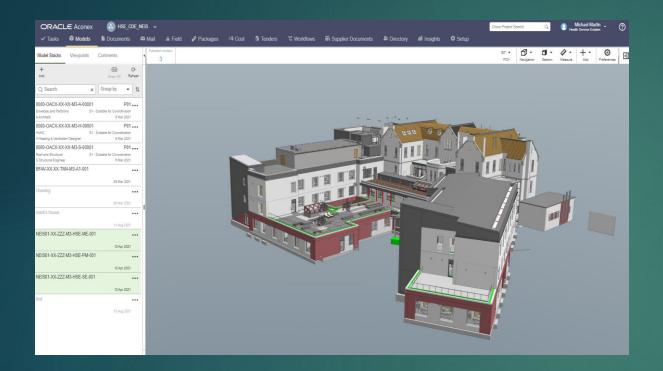
- Common Data Environment
- Document Control / Management
- Communication (Mail)
- Packages & Workflows
- Field Application



- > No limit on Space
- Accessible through internet by Client / Design Team / Contractor
- SaaS procured by HSE i.e. no cost to partners
- System Neutrality is key



Aconex Models Module



- Common Data Environment
- OpenBIM IFC Format OR Native RVT Upload
- Federates Design Team Models
- Simple UI
- Integrated Viewer

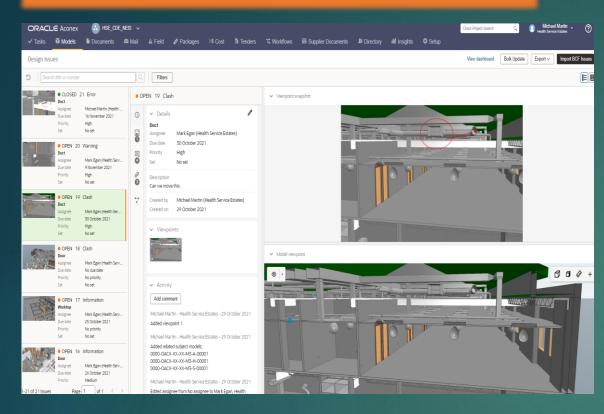




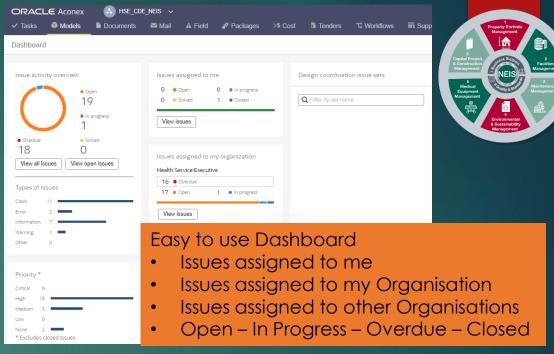
- Ability to cut multiple sections
- Ideal for Design Reviews with non-Technical Hospital Staff
- Communicate Design early & easily
- Reducing Consultation Time

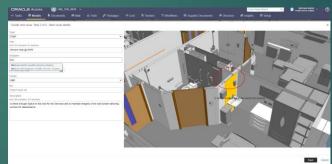


Aconex Models Module

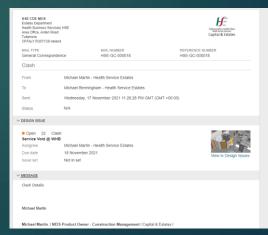


- Design Review Tool
- Identify, Capture & Allocate Issues
- Details Viewpoint Snapshot (with comments)
- Model Viewpoint to view Context
- Automatic Communication with DT & Assign Issues
- Track actions and tag with metadata for reporting
- List all/any associated native models

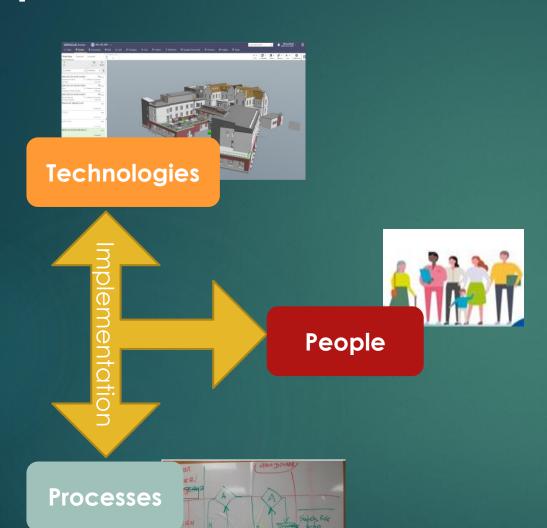




Issue capture can be linked to mail correspondence with embedded link to design issue



Expected Benefits





- Better Information Management
- Better Integration of Project Teams
- Better Collaboration
- Better Communication
- ▶ Better Co-Ordination



Next Steps on the Journey



Full Roll Out

- ▶ Pilot Projects
- ▶Training & Support
- ► Communication
- ▶Lessons Learned



i.e. over 2-3 weeks



e.g. every 2-3 months

peer

network

HSE Capital & Estates

Digital Transformation Journey



- Introduction
- Key Drivers
- NEIS & Oracle Aconex
- Expected Benefits
- Next Steps on the Journey...

"Digital
Transformation is
more about humans
than digital."